



**AUGUSTA HEALTH and AUGUSTA MEDICAL GROUP  
FINANCIAL ASSISTANCE PROGRAM**

Consistent with its mission to provide high quality health and wellness services for the community, Augusta Health is committed to providing free or discounted care to individuals who are in need of emergency or medically necessary treatment and have a household income below 400% of the Federal Poverty Level (FPL) Guidelines. Individuals who qualify for financial assistance will not be charged more than the average amounts generally billed to insured patients, for emergency or medically necessary care. For a free copy or for more information about the Augusta Health/Augusta Medical Group financial assistance policy, call us at (540) 332-4600, mail a request to the address at the bottom of this page, or visit: <https://www.augustahealth.com/business-office/financial-assistance>.

**IMPORTANT INSTRUCTIONS ABOUT THE APPLICATION PROCESS:**

1. Complete the application for financial assistance in its entirety. If any questions do not apply to you, please draw a line or write N/A (Not Applicable). If a question is left unanswered, the application will be considered incomplete.
2. Submit photocopies of the following documentation along with your application (**Financial applications without backup documentations will not be processed**):
  - a. All paystubs for the last three months; yours and your spouse’s
  - b. All bank statements for the last three months; yours and your spouse’s  
If you and/or your spouse are unemployed, you must provide documentation showing how you support yourself and your family.

**Additional documentation may be required upon review.**

To be considered eligible for financial assistance, your household income must meet the following criteria:

<b>FEE REDUCTION SCHEDULE</b>	
<b>FAMILY INCOME RELATIVE TO FEDERAL POVERTY GUIDELINES</b>	<b>REDUCTION OF FEES</b>
• 0 – 200% of Federal Guidelines .....	100%
• 201 – 400% of Federal Guidelines .....	60%
• Greater than 400% of Federal Guidelines .....	Not eligible

Dependent upon the household income level, the charges will be reduced or eliminated. You may be responsible for a portion of your bill, even though you have been approved. **Approvals are effective for a period of six months.**

Augusta Health will not pursue extraordinary collections actions against an individual without first using reasonable efforts to determine if such individual is eligible for financial assistance.

Financial Advocates are available at (540) 332-4600, Monday through Friday, from 8:00am until 4:30pm to discuss the application process.

If you think you may be eligible for financial assistance, please complete a financial application form and submit it to the following address:

**AUGUSTA HEALTH  
ATTENTION: BUSINESS OFFICE (FAF)  
P.O. BOX 1000  
FISHERSVILLE, VA 22939**

Upon processing your application for financial assistance, a determination will be mailed to the address provided on the application.



# Application for Financial Assistance

Mail application and documents to:  
**AUGUSTA HEALTH**  
**ATTN: BUSINESS OFFICE (FAF)**  
**P.O. BOX 1000**  
**FISHERSVILLE, VA 22939**  
**Fax: (540) 332-5185**

Complete this form in its entirety and submit it along with all yours and your spouse's paystubs and all bank statements for the last three months. **Please note that incomplete and/or unsigned applications will not be processed.**

**APPLICANT'S INFORMATION:** (Do not leave any fields blank. If not applicable to you, write N/A)

<b>Applicant's Last Name</b>	<b>First Name</b>	<b>Middle Name</b>	<b>Date of Birth</b>	<b>SSN</b>
<b>Street Address</b>		<b>City</b>	<b>State</b>	<b>Zip Code</b>
<b>Phone Number</b>				
<b>Marital Status:</b> <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Separated <input type="checkbox"/> Widowed		<b>Employment Status:</b> <input type="checkbox"/> Full-time <input type="checkbox"/> Part-time <input type="checkbox"/> Self-employed <input type="checkbox"/> Unemployed If unemployed, date employment ended: ____/____/____		
<b>Employer's Name</b>		<b>Employer's Phone Number</b>	<b>Does employer offer health insurance?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Do you have health insurance?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, Insurance Name: _____ Policy #: _____			<b>State reason for not having health insurance</b>	

**APPLICANT'S SOURCE OF INCOME:** (Complete all that apply and provide documentation for each applicable item below)

INDICATE ALL SOURCES OF INCOME YOU RECEIVE	HOW OFTEN DO YOU RECEIVE IT?	GROSS AMOUNT
Wages or Self-Employment Income	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Social Security Income (SSI)	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Retirement	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Pension	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Supplemental Nutrition Assistance Program (Food Stamp)	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
<input type="checkbox"/> Alimony/ <input type="checkbox"/> Child Support	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Unemployment benefit	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Other:	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$

**SPOUSE'S INFORMATION:** (Do not leave any fields blank. If not applicable to your spouse, write N/A)

<b>Spouse's Last Name</b>	<b>First Name</b>	<b>Middle Name</b>	<b>Date of Birth</b>	<b>SSN</b>
<b>Spouse's Employer</b>			<b>Employer's Phone Number</b>	
<b>Employment Status:</b> <input type="checkbox"/> Full-time <input type="checkbox"/> Part-time <input type="checkbox"/> Unemployed <input type="checkbox"/> Self-employed If unemployed, date employment ended: ____/____/____			<b>Does employer offer health insurance?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Does applicant's spouse have health insurance?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, Insurance Name: _____ Policy #: _____			<b>State reason for not having health insurance</b>	

**SPOUSE'S SOURCE OF INCOME:** (Complete all that apply and provide documentation for each applicable item below)

INDICATE ALL SOURCES OF INCOME YOU RECEIVE	HOW OFTEN DO YOU RECEIVE IT?	GROSS AMOUNT
Wages or Self-Employment Income	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Social Security Income (SSI)	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Retirement	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Pension	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Supplemental Nutrition Assistance Program (Food Stamp)	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
<input type="checkbox"/> Alimony/ <input type="checkbox"/> Child Support	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Unemployment benefit	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$
Other:	<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly <input type="checkbox"/> Monthly	\$

**BOTH PAGES MUST BE COMPLETED TO BE CONSIDERED**

**APPLICANT'S & SPOUSE'S BANK ACCOUNT INFORMATION:** (List all open bank accounts for the last three months)

BANK NAME	ACCOUNT TYPE	CURRENT
	<input type="checkbox"/> Checking <input type="checkbox"/> Savings <input type="checkbox"/> Other: _____	\$
	<input type="checkbox"/> Checking <input type="checkbox"/> Savings <input type="checkbox"/> Other: _____	\$
	<input type="checkbox"/> Checking <input type="checkbox"/> Savings <input type="checkbox"/> Other: _____	\$
	<input type="checkbox"/> Checking <input type="checkbox"/> Savings <input type="checkbox"/> Other: _____	\$

(check this box if applicable to you)  I hereby certify that I and/or my spouse do not have a bank account

**DEPENDENTS' INFORMATION:** (All your own children or those under your legal guardianship under 18 and living with you)

CHILD'S LAST NAME	CHILD'S FIRST NAME	DATE OF BIRTH	SOCIAL SECURITY	RELATIONSHIP TO APPLICANT

Please provide legal documentation for all children listed above under your legal guardianship.

Do you own or rent your home? Own Rent Monthly mortgage/rent amount: \$ \_\_\_\_\_  
 Do you own a second home? Yes No If yes, monthly rent income: \$ \_\_\_\_\_  
 Do you own or lease your car? Own Lease Monthly car payment amount: \$ \_\_\_\_\_  
 Your estimated monthly living expenses: \$0 - \$1,000 \$1,000 - \$2,000 Above \$2,000  
 Did you file taxes for the prior year? Yes No If no, reason: \_\_\_\_\_  
 Have you recently applied for Medicaid? No Yes: Date: \_\_\_/\_\_\_/\_\_\_ Status: Denied Pending  
 Have you recently applied for disability? No Yes If yes, date of application: \_\_\_/\_\_\_/\_\_\_  
 Please check all that apply to you: **I am:** Blind Pregnant Disabled Have End Stage Renal Disease(ESRD)

**FEE REDUCTION SCHEDULE**

FAMILY INCOME RELATIVE TO THE FEDERAL POVERTY GUIDELINES (FPG)	REDUCTION OF FEES
0 – 200% of the FPG .....	100%
201 – 400% of the FPG .....	60%
Greater than 400% of the FPG .....	Not eligible

**CERTIFICATION:** I certify that the above information is true and accurate to the best of my knowledge and that I understand that if any information herein provided is found to be false, this application will be automatically denied. By signing below, I authorize Augusta Health to verify the information provided in this application with the listed employer(s) and any other listed agencies. I understand that I may be asked to provide additional information and documentation to complete my financial assistance application. I also understand that I am fully responsible for any portion of my medical bills not covered through this application.

\_\_\_\_\_ /\_\_\_\_\_/\_\_\_\_\_  
**Applicant's Signature** **Date**

\_\_\_\_\_ /\_\_\_\_\_/\_\_\_\_\_  
**Spouse's Signature** **Date**

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**OFFICE USE ONLY:** Approved by: \_\_\_\_\_ Date: \_\_\_/\_\_\_/\_\_\_