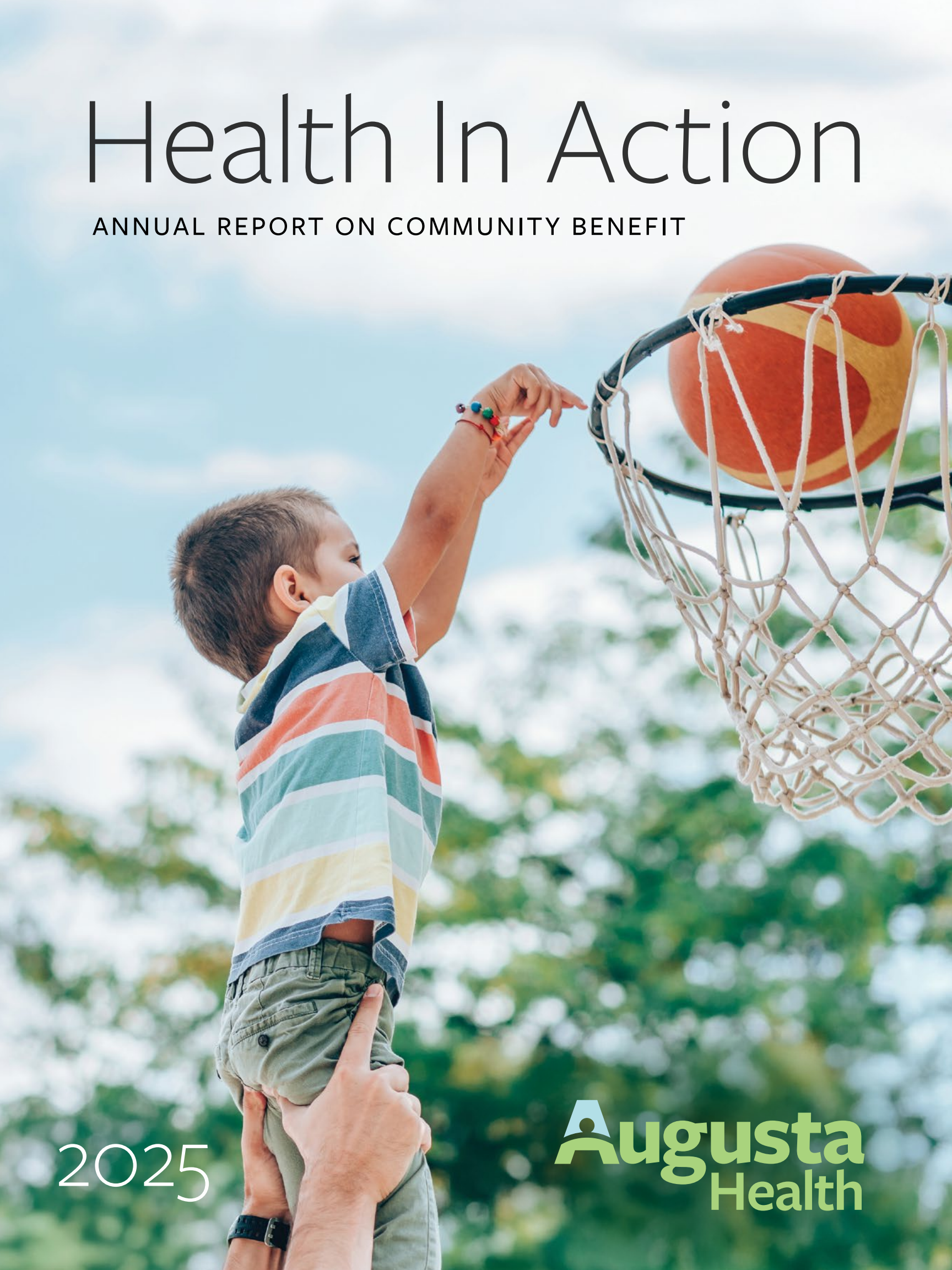


# Health In Action

ANNUAL REPORT ON COMMUNITY BENEFIT



2025

 **Augusta**  
Health



Blue Ridge Area  
**FOOD BANK**

A member of  
**FEEDING  
AMERICA**

Serving your community from these locations:  
CHARLOTTESVILLE • LYNCHBURG • VERONA • WINCHESTER

Everyone should  
have enough to eat.

MAXON

BRIGHAM  
NationaLease

Augusta Health procures shelf stable items from Blue Ridge Area Food Bank (BRAFB) for the onsite food pantry program that supports patients in need. Augusta Health and BRAFB have partnered on this program since 2021.

# A Message to Our Community

**Dear Friends,**

The past year was one of growth, collaboration, and meaningful progress for Augusta Health and the communities we serve. As the healthcare landscape continues to evolve, our shared commitment to caring remains strong. Together with our partners, we have continued to expand access to care, strengthen essential services, and support the overall health and well-being of our neighbors.

In 2025, Augusta Health achieved significant milestones. This report highlights both longstanding and new initiatives that reflect our mission in action, including a cooperative education elective developed by The Farm at Augusta Health in partnership through our Graduate Medical Education program, expanding food pantry services, facilitating the Mothering Together support group, hosting the annual prostate screening event, providing transportation assistance, and uplifting more than 30 additional community health improvement programs reaching individuals and families across our region.

A major accomplishment this year was the completion of our triannual Community Health Needs Assessment (CHNA), which provides a clear and informed roadmap for the next three years. Through this process, we identified four priority areas that will guide our work: mental health and substance use, chronic disease prevention, access to healthcare services, and housing.

While the CHNA fulfills a regulatory requirement, it also represents something much more meaningful at Augusta Health. For decades, we have been committed to listening closely to our communities, understanding their needs, and responding with care, intention, and collaboration. This assessment reinforces our role as a trusted, community-based health system and helps ensure our efforts are focused where they can have the greatest impact.

Looking ahead, we are energized by the work before us. We will continue advancing these priorities in close partnership with more than 150 community organizations, expanding programs and services that help all of our neighbors access the care and resources they need to thrive.

Thank you for your continued partnership, trust, and shared dedication to the health of our community. We are proud of what we have accomplished together and excited for what lies ahead.

**With appreciation,**



*Mary N. Mannix*

**Mary N. Mannix, FACHE**  
*President and CEO*

## Our Mission, Vision, and Values



**Mission**

To strengthen the health and well-being of *all* people in our communities.



**Vision**

Augusta Health will be a national leader for excellence in community health.



**Values**

- Patient and Community-Centeredness
- Professionalism
- Excellence
- Teamwork

# Making A Difference: Key Community Initiatives

Implementing health improvement programs to advance well-being is a key differentiator for Augusta Health.



## Moms Under Pressure

The goal of Moms Under Pressure (MUP) program for pregnant women is to:

- Increase early detection of hypertension
- Reduce maternal mortality
- Improve postpartum care
- Empower women to become more educated participants in their health

In partnership with Moms Under Pressure, Augusta Health can equip women at risk with education and equipment to monitor their blood pressure at home.

A participant of the program shared that when she began experiencing hypertension symptoms postpartum, her knowledge from the program and self-advocacy were key components in securing prompt medical treatment.

## Transportation

Augusta Health supports mobility for all through its partnership with BRITE to provide fare-free rides to all Augusta Health facilities, offer free fare cards to those with low access, and advocate for accessibility through representation on the BRITE Transit Advisory Committee. Augusta Health's partnership removes transportation barriers to community members who are accessing healthcare and other essential services throughout the region.

---

54,000

---

free rides through bus fare cards given by Augusta Health



Central Shenandoah Planning District Commission nominated Augusta Health for the Outstanding Business Partner Award. Augusta Health was presented with this prestigious award at The Community Transport Association of Virginia's Annual Conference.

# Thank you

to all Augusta Health volunteers  
who make this work possible.  
The community is a better place  
because of YOU!



## Food Pantry

The Augusta Health Food Pantry provides shelf stable items procured from Blue Ridge Area Food Bank and fresh produce from The Farm at Augusta Health. This service is available for patients and community members experiencing food and nutrition insecurity. There is a pantry located on Augusta Health's main campus, which is predominantly staffed by volunteers. There are additional off-campus pantry sites, at primary care offices and urgent cares.

---

657

volunteer hours donated at  
the Food Pantry

---

“People helping people;  
helps communities thrive!  
Simple acts of kindness  
that becomes a ripple of  
compassion; pay it forward!”

—Ronnie Howard,  
Augusta Health Senior Cost Analyst  
and dedicated Augusta Health  
Food Pantry Volunteer

# Health in Action: By The Numbers

Community Benefit activities provided by Augusta Health for members of the community, to improve well-being and enhance quality of life.

**255**

Community members received free flu vaccines



**13,580**

Pounds of produce harvested from The Farm at Augusta Health



**216**

Participants enrolled in medically-based fitness programming

**963**

Babies enrolled in the Dolly Parton Imagination Library

**480**

Patients served with fresh produce bags from Home Health and Hospice nurses

**1,150**

Food boxes delivered through the Crops to Community program



**18,558**

Pounds of shelf stable food distributed through the Augusta Health Food Pantry

**1,137**

Community members served at health fairs



**302**

Pregnant women served by the RN Maternal Health Navigator program

**\$41,238**

Invested in community housing projects





**1,571**  
Patients served through the Augusta Health Food Pantry

**23.6%**  
of Augusta Health deliveries were referred to the RN Maternal Health Navigator program

**1,670**  
Students received hygiene supplies through Back to School Bash events

**90,421**  
Patients were screened for Social Determinants of Health

**\$11,885**  
Funded the Scholastic Book Fair in partnership with Wenonah Elementary School



**464**  
Community members educated about Home Health, Palliative care and Hospice options



**\$26,450**  
Provided in scholarship funding to area students

**207**  
Pregnant women served through the Maternity Clothes Closet



**\$109,028**  
Worth of food provided to those with low food access

**182**  
Patients served through clinical research

**970**  
Hours of Augusta Health administrator time served on community boards and committees



**6,230**  
Laboratory tests conducted in partnership with Wildlife Center of Virginia

**\$4,599**  
Spent towards Workforce Development initiatives in the community

# Investing In Well-Being: Our Financial Commitment

## Community Benefit Services

As a nonprofit health care organization, August Health is committed to making significant community investments each year to support the health and economic well-being of our region in a variety of ways, including grant funding, free and discounted medical services to patients who are unable to pay for care, education for emerging health professionals, and covering the financial gap of Medicaid reimbursements.

### COMMUNITY BENEFIT SERVICES

(AT COST)

- \$12,380,000 Medicaid Shortfall
- \$2,930,000 Financial Assistance
- \$2,513,000 Health Professions Education
- \$2,215,000 Community Health Improvement Programs
- \$1,951,000 Subsidized Health Services
- \$559,000 Cash, Grants, and In-Kind Contributions
- \$149,000 Research

---

\$22,697,000



## Funding That Makes A Difference

Augusta Health is fortunate to have a Community Benefit Endowment Fund for the purpose of providing community support to improve health. Income from the Fund is used annually to provide grants to nonprofit organizations to address community health improvement opportunities and to support Augusta Health’s own community benefit initiatives.



- 37% Mental Health and Substance Use
- 29% Nutrition and Physical Activity
- 21% Access to Healthcare Services
- 13% Community Building

\*Community Health Needs Assessment Report  
SOURCE: 2024 SCHEDULE H, IRS FORM 990

### 2025 STRATEGIC GRANT FUNDING RECIPIENTS

- Blue Ridge Area Food Bank
- Blue Ridge CASA
- Blue Ridge Court Services
- Blue Ridge Legal Services
- Boys and Girls Club of Waynesboro, Staunton, and Augusta County
- Central Shenandoah Emergency Medical Services Council
- Embrace Center for Community
- Isaiah 61 Ministries
- Jones Garden
- Learn Reading and English Now
- Magnolia Rose
- Project Grows
- Renewing Homes of Greater Augusta
- The Neighbor Bridge
- The Village Prenatal Clinic
- Valley Associates for Independent Living
- Valley Children’s Advocacy Center
- Valley Hope Counseling Center
- Valley Mission
- Valley Program for Aging Services
- Valley Supportive Housing
- Verona Community Center
- Waynesboro Area Refuge Ministries



## What is Community Benefit?

Community Benefit refers to activities and services that nonprofit hospitals provide to improve the health and well-being of their communities and address unmet needs. These benefits include providing free or discounted care, offering health prevention programs, conducting community health needs assessments, and forming community partnerships to tackle social determinants of health.

## Augusta Health Community Partnership Committee

Augusta Health Community Partnership Committee is a committee appointed by the Augusta Health Board of Directors. The Committee improves the health of the community by providing input and oversight on Augusta Health’s Community Benefit initiatives, collaborative partnerships, strategic funding, and ensures alignment with the priority areas identified in the Community Health Needs Assessment. Community Benefit activities are possible through a generous bequest made by a community member and additional funding that the hospital designated to improve the health of our communities.

### Community Partnership Committee Roster

- |                                   |                       |
|-----------------------------------|-----------------------|
| Robin Crowder, Ed.D, <i>Chair</i> | Kendra Jones Carter   |
| Allison Baroco, M.D.              | Kathleen Kellett-Ward |
| Rob Cale                          | Laurel Landes         |
| Christina Casado                  | Dan Layman            |
| Jeff Cassell, Ed.D.               | Mary N. Mannix        |
| Gary Critzer                      | David Metz            |
| James M. Halasz                   | Burnie Powers         |
| W. Larry Harrell, M.D.            | Deanna Reed           |
| Margaret Hersh                    | Diana Williams        |

### Executive Staff

- Shirley Carter, *Executive Director Augusta Health Foundation*  
 Clint Merritt, M.D., *Chief Physician Executive*  
 Krystal Moyers, *Administrative Director of Community Health Advancement*



“I have meat in my refrigerator that I don’t normally have and I thank you. It’s like Christmas every time I get a box. Thank you for everything.”

—Crops to Community food box recipient



---

29,937

meals provided by Augusta Health Nutrition Services to Meals on Wheels through Valley Program for Aging Services (VPAS) at cost

---

“Our partnership with Augusta Health Catering ensures that seniors in our community receive not only nutritious meals, but also the care and dignity they deserve to remain independent at home and connected to their community. Together, VPAS and Augusta Health are nourishing bodies and strengthening the bonds that make our community thrive.”

—David M. Taylor,  
VPAS Program Operations Manager

# Collaborative Care: Partnering for Community Health

At Augusta Health, we work together with community partners to effectively address local health needs and reduce barriers to care. Recognizing the community's well-being requires collaboration, and we proudly partner with these organizations to achieve the shared mission of a healthier region.

**We express sincere gratitude to each of our partner organizations.**

Action Academy	Child Protective Services	Latched Love Lactation	Staunton Braves
African American Heritage Festival	Comfort Care for Women	Learn English and Reading Now	Staunton City Public Schools
Alzheimer's Association	Commonwealth's Attorney (Pathways Program)	Lexington Chamber of Commerce	Staunton Public Library
American Cancer Society	Community Action Partnership of Staunton, Augusta and Waynesboro	Love Inc.	Staunton Redevelopment and Housing Authority
Augusta County Fair	Community Foundation of the Central Blue Ridge	LOVEVOLVE	Strength in Peers
ARROW Project	Cool Breeze Farms	Magnolia Rose	The Cheese Shop
Augusta County Chamber of Commerce	Coordinated Area Transportation Services	Make-A-Wish Foundation	The Community Table
Augusta County Parks and Recreation	Cornerstone Church of Augusta	Medical Society of Virginia Foundation	The Neighbor Bridge
Augusta County Public Libraries	Covenant Presbyterian Church	Memorial Baptist Church	The Village Prenatal Clinic
Augusta County Public Schools	DCCU Cares Foundation	Middle River Regional Jail	Trinity Episcopal Church
Augusta Pediatrics	Disciple's Kitchen	Monterey United Methodist Church Charge	Unity-4-Kids
Augusta Regional Dental Clinic	Dollywood Foundation	Mountain Valley Music	Valley Associates for Independent Living
Augusta Tribe Baseball	Dove Consulting	Murphy Deming College of Health Sciences	Valley Children's Advocacy Center
Bethel Presbyterian Church	Embrace Center for Community	New Directions	Valley Community Services Board
BHG Staunton Treatment Center	Ebenezer Baptist Church	Oak Grove Baptist Restoration Ministries	Valley Homeless Connection
Blue Grass United Methodist Church Charge	Explore More Children's Museum	Open Doors	Valley Hope
Blue Ridge Area Food Bank	Federation of Virginia Food Banks	Page County Jail	Valley Mission
Blue Ridge CASA	Generations Hope	Polyface Farms	Valley Supportive Housing
Blue Ridge Community College	Grottoes Church of the Brethren	Project Grows	Valley Pediatric Group
Blue Ridge Legal Services	Greater Augusta Regional Chamber of Commerce	Raphine Christian Church	Valley Program for Aging Services
Blue Ridge Court Services	Hand in Hand Resources Mothers Program	Reclaimed Hope Initiative	Verona Community Center
Boys and Girls Club of Waynesboro, Staunton, and Augusta County	Harrisonburg City Parks and Recreation	Remote Area Medical Clinic	Virginia College of Osteopathic Medicine
Brain Injury Connections of the Shenandoah Valley	Harrisonburg Rockingham Chamber of Commerce	Renewing Homes of Greater Augusta	Virginia Cooperative Extension
Bridge Christian Church	Harrisonburg Turks	Rockbridge Regional Jail	Virginia Economic Developers Association
Bridgewater Retirement Community	Heifetz Institute	Rockingham County Fair	Virginia Hospital & Healthcare Association
Brightview	HERO of Waynesboro	Rockingham Rotary Club	Virginia Neonatal Perinatal Collaborative
BRITE Bus	Hope Community Church	Rotary Club of Waynesboro	VPM Media
Buena Vista Rotary Club	Huddle Up Moms	SaVida Health	Waynesboro Area Refuge Ministries
Central Shenandoah EMS Council	Infant and Toddler Connection of Virginia	Shenandoah LGBTQ Center	Waynesboro Generals
Central Shenandoah Health Department	Isaiah 61 Ministries	Shenandoah Valley Partnership	Waynesboro Public Library
Central Shenandoah Planning District Commission	Jerusalem Chapel Church	Sipe Center	Waynesboro Public Schools
Central Shenandoah Valley Office on Youth	Jones Gardens	Sodexo	Waynesboro Redevelopment and Housing Authority
	Kiwanis Club of Waynesboro	St. John the Evangelist Catholic Church	Waynesboro YMCA
		Staunton Augusta YMCA	Wayne Theater
		Staunton Augusta Waynesboro Habitat for Humanity	Wildlife Center of Virginia



## Health In Action

The Farm at Augusta Health elective through the Graduate Medical Education program

In conjunction with the Population Health team, a farm-based elective for second-year medical residents was launched with the goal of connecting soil health to community health and to sow the proverbial seeds of the importance of social determinants of health to the next generation of health care providers.



## Path Forward: A Vision for the Future

### Augusta Health's Community Health Needs Assessment

In 2025, we conducted our triennial Community Health Needs Assessment as part of our ongoing work to better understand the needs of our area and to identify the most effective initiatives to address them proactively.

We are hard at work developing strategies that address these areas of focus, and we will continue to collaborate with community partners to cultivate impactful programs and services to meet the health needs of *all* of our communities.

Augusta Health's 2025 Community Health Needs Assessment identified our communities' top health priorities as:



Mental Health and Substance Use



Chronic Disease Prevention



Access to Healthcare Services



Housing



Scan to explore our Community Health Needs Assessment and more  
<https://www.augustahealth.com/service/community-outreach/community-health-needs-assessment/>

